## ABSTRACT

A system for controlling a franking machine from a remote computer comprises control software for controlling the franking machine, communications apparatus for the franking machine to communicate with the computer, a user application operating on the computer to interface with the control software via the communications apparatus, and a programming library for communicating with the user application, the programming library providing the user application with a series of functional controls of the franking machine. A method for operating a franking machine using the functional controls. A computer readable medium containing the programming library.